QUALITY, OCCUPATIONAL HEALTH & SAFETY, AND ENVIRONMENTAL POLICY

At CCN Holding, we integrate the achievements gained across our diverse areas of activity with an approach to economic, environmental, and social sustainability, and take the lead in engaging all stakeholders with whom we interact in this process.

We consistently prioritize quality, environmental, and occupational health and safety considerations throughout our operations and set our objectives in line with the **"People and Environment First"** principle. With full awareness of our responsibilities, we adhere to the following core principles across all our head offices, project sites, and operational locations in Türkiye and abroad.

- We act in accordance with ethical values, with transparency, reliability, and a strong sense of social responsibility.
- We provide high-quality services across all our areas of activity in full compliance with national and international legislation, standards, and contractual requirements.
- We set measurable Company objectives through a collaborative and participatory management approach that fosters team spirit.
- In line with strategic planning, we establish systematic processes, monitor their performance, and continuously improve them.
- We effectively analyze customer needs, evaluate feedback to improve service quality, and ensure customer satisfaction.
- We fully meet all applicable requirements relating to the services, products, and processes to which we have committed.
- We identify corporate, environmental, and occupational health and safety risks and opportunities, and minimize risks through preventive approaches.
- We implement systematic measures to reduce occupational health and safety risks and eliminate hazards.
- We ensure full compliance with all legal obligations relating to occupational health and safety and the environment.
- We prevent environmental pollution, use natural resources efficiently, and support sustainable environmental management by minimizing waste.
- To mitigate the adverse impacts of climate change, we promote energy efficiency and the use of renewable energy sources, continuously monitor our energy consumption, and develop sustainable practices to reduce it.
- We remain prepared for emergencies, maintain the necessary response plans, and implement them effectively.

- We organize training programs to raise awareness among our employees and stakeholders regarding quality, the environment, and occupational health and safety, and encourage participation and consultation.
- We build fair relationships with our employees, subcontractors, suppliers, and all our stakeholders based on good faith and open communication.
- We encourage our employees to actively participate in occupational health and safety decision-making processes and continuously improve our occupational health and safety culture by taking their views and suggestions into consideration.
- We diligently report occupational accidents, near misses, and hazards, analyze the resulting data, and plan and implement preventive and corrective actions.
- We create a safe and healthy working environment, prioritizing the protection of our employees and other stakeholders from injuries and occupational diseases.
- To support sustainable growth, we manage our resources effectively, invest continuously, and ensure service continuity.
- We regard our people as our most valuable asset and strengthen job satisfaction and employee engagement by developing our employees' competencies and potential.
- We keep abreast of technological developments and scientific methods in our processes and foster a culture of continuous improvement.
- We shape our activities by taking into account the expectations of all relevant parties and maintain our position as a reliable and reputable organization.
- We regularly review the effectiveness of our Integrated Management System, measure its performance, and consistently pursue continuous improvement activities.